



Subscription Cancellation

1) Customer Information

Order Number	
Name	
Phone Number	
Email Address	
Billing Address	
City/State/Zip	

2) Program Information

Billing Term	Program Name	Purchase or last billed date	Last 4 digits of card used to purchase
<input type="checkbox"/> Monthly <input type="checkbox"/> Yearly			

Please complete all sections of this form and fax to 888-807-2077. Cancellations will not be accepted over the phone. Cancellations must be received **5 business days** prior to your next billing to take effect before that billing takes place. Time of receipt is based on the timestamp of the fax (Eastern time zone). Cancellations not received 5 business days prior to billing will be processed before the subsequent billing date.

3) Cancellation Reason

Please complete this section with the reason for your cancellation so that we may better serve you in the future.

4) Customer Signature

By signing, I am acknowledging that I have read and accept the Dandrew's Cancellation policy located in the Terms of Service (www.dandrewTOS.com)

Customer Signature

Date



RETURN MERCHANDISE AUTHORIZATION

1) Customer Information

Order Number	Email Address
Name	Billing Address
Phone Number	City/State/Zip

2) Return / Exchange

RMA Type	Program Name	Purchase Date	Last 4 digits of cc used to purchase
<input type="checkbox"/> 30 day refund			

RMA Type	Program Purchased:	Purchase Date	Purchase Price	Last 4 digits of cc used to purchase
<input type="checkbox"/> Exchange				
	Program Desired:	Price	Paid	Difference

Dandrew Partners LLC, Dandrew Media LLC is committed to delivering a quality customer experience. If the program you purchased came with a satisfaction guarantee, and you are not completely satisfied with your purchase, you may return your order within 30 days for a full refund. Simply complete **all** sections of the Return Merchandise Authorization (RMA) form, and fax to 888-807-2077. **ONLY FAXES WILL BE ACCEPTED.**

Please allow 1-2 weeks for processing.

All refunds will be issued to the credit card used for the original purchase. No checks or other payment forms will be issued. To review Dandrew Media's **Terms of Service**, please visit <http://dandrewtos.com/>

NOTE: All Refund Request MUST be accompanied by a completed RMA form, be received within 30 days from the date of the original order, and include all items from the original purchase. The received date/time for our purposes is defined by the date/time stamp when received in our New York Offices (Eastern time zone). We reserve the right to refuse any refund or to issue a partial refund for any request that does not meet these requirements.

3) Cancellation Reason

Please complete this section with the reason for your cancellation so that we may better serve you in the future.

4) Customer Signature

By signing, I am acknowledging that I have read and accept the Dandrew's Cancellation policy located in the Terms of Service (www.dandrewTOS.com)

Customer Signature

Date